Microsoft Partner
Collaboration and Content

Office APP AWARDS 2017

harmon.ie

INTRODUCING

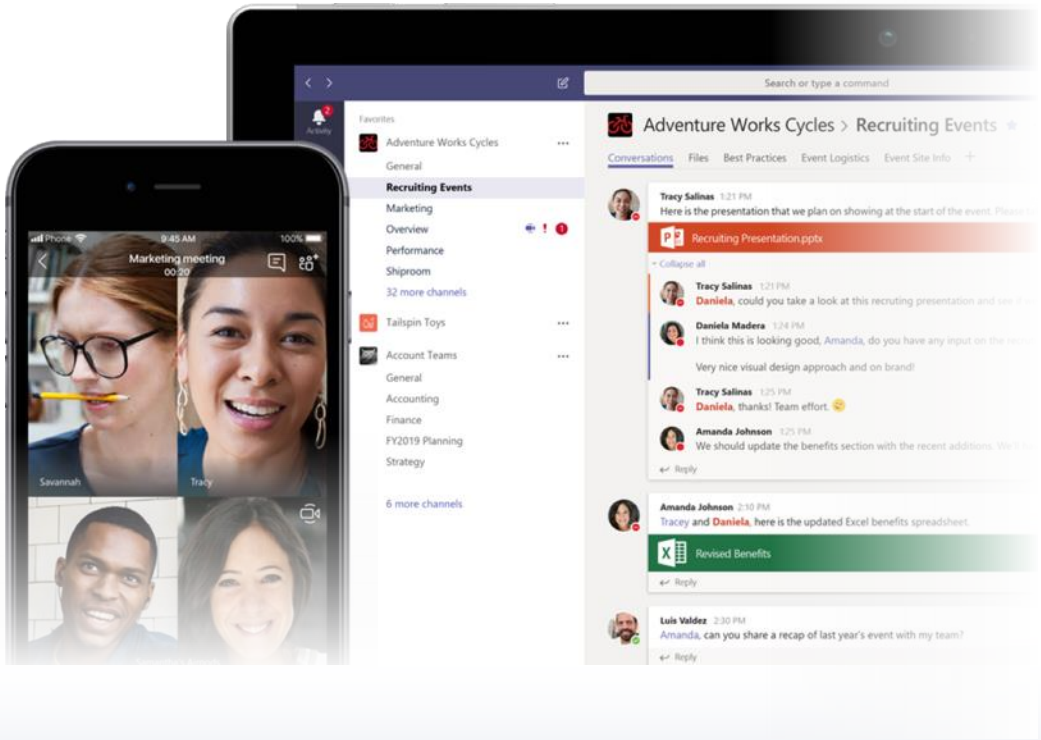
SmartAssistant™

Empowering Intelligent Information Management with Microsoft 365

Richard Poole
CTO EMEA

Microsoft Teams

The Hub for Teamwork in Office 365



Fastest-growing Microsoft product of all time.

- 13M daily users
- Used in 91 of Fortune 100 companies

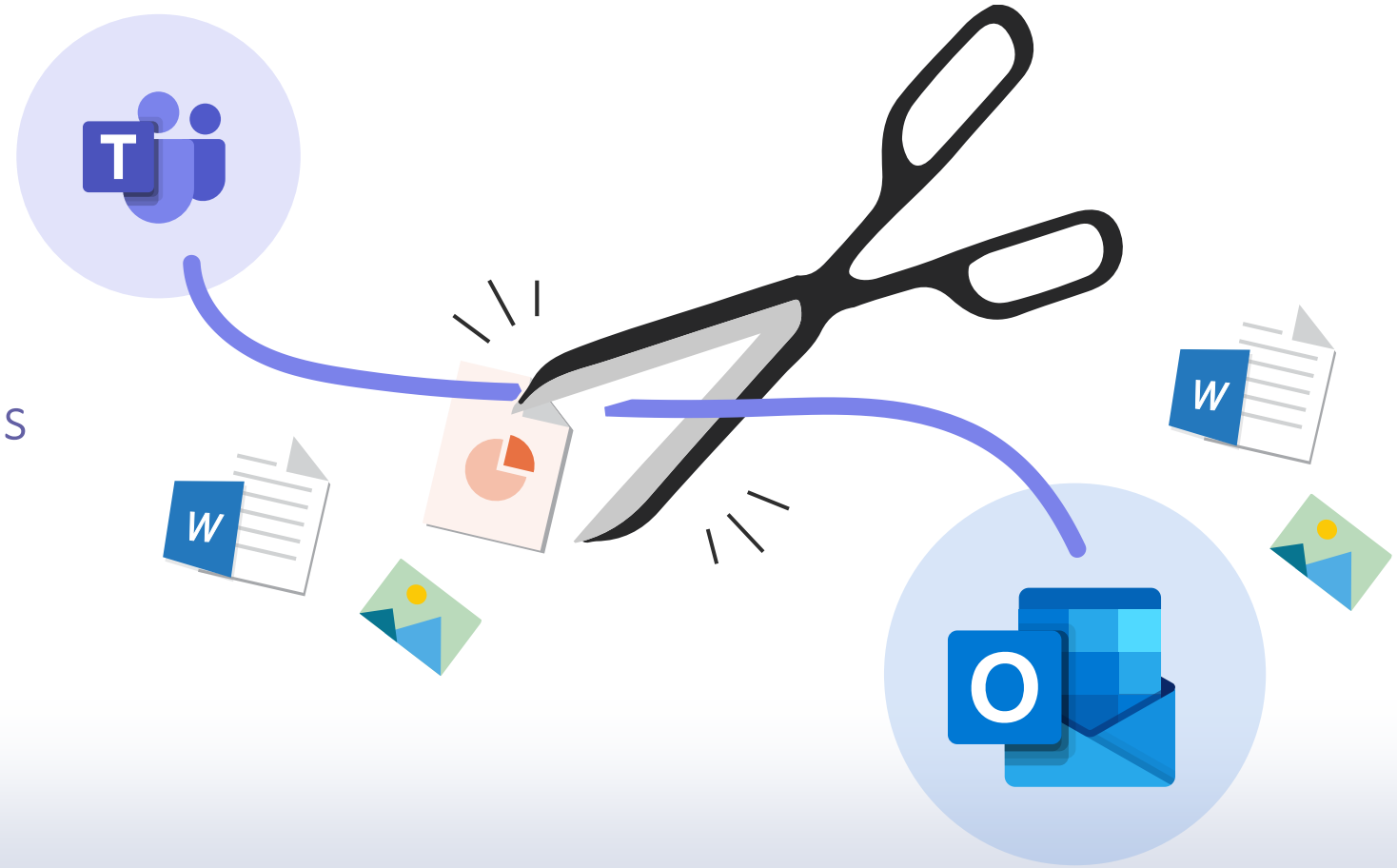
Source: Microsoft July 2019

NEW TEAMWORK CHALLENGES

CHALLENGES

Challenge #1

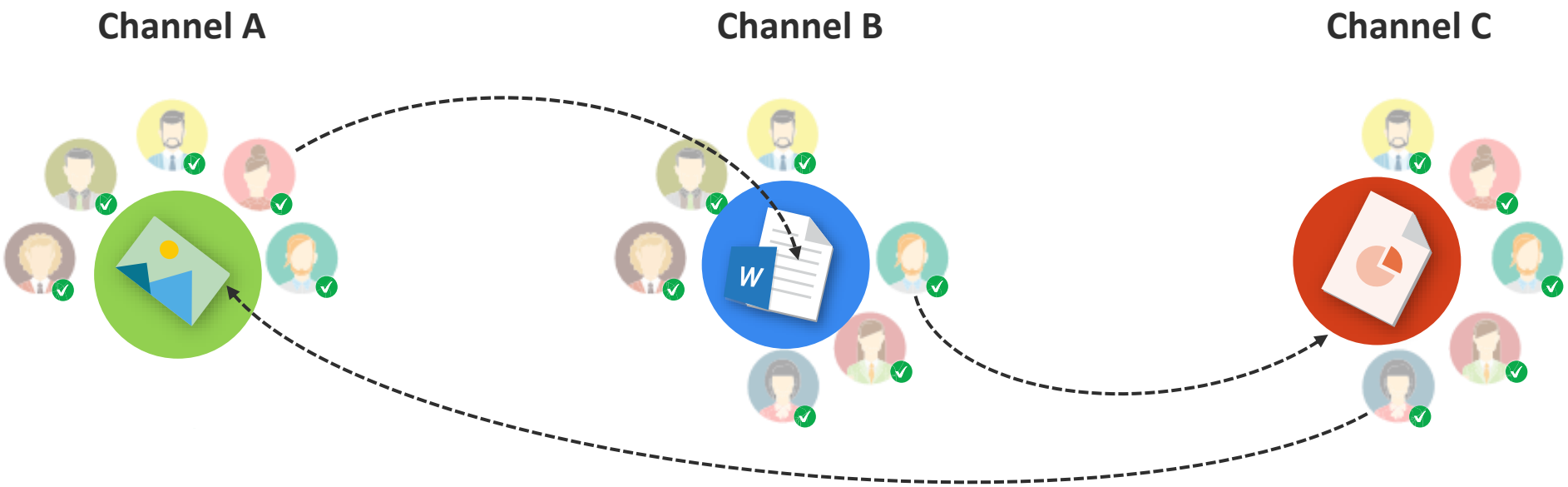
Disconnected Business Conversations



Teams conversations
(internal communications)

Email messages
(external communications)

Challenge #2



Channel chaos
Workers can't track important business updates

Too Many Teams Channels Means…

You Can't Find Important Emails and Documents

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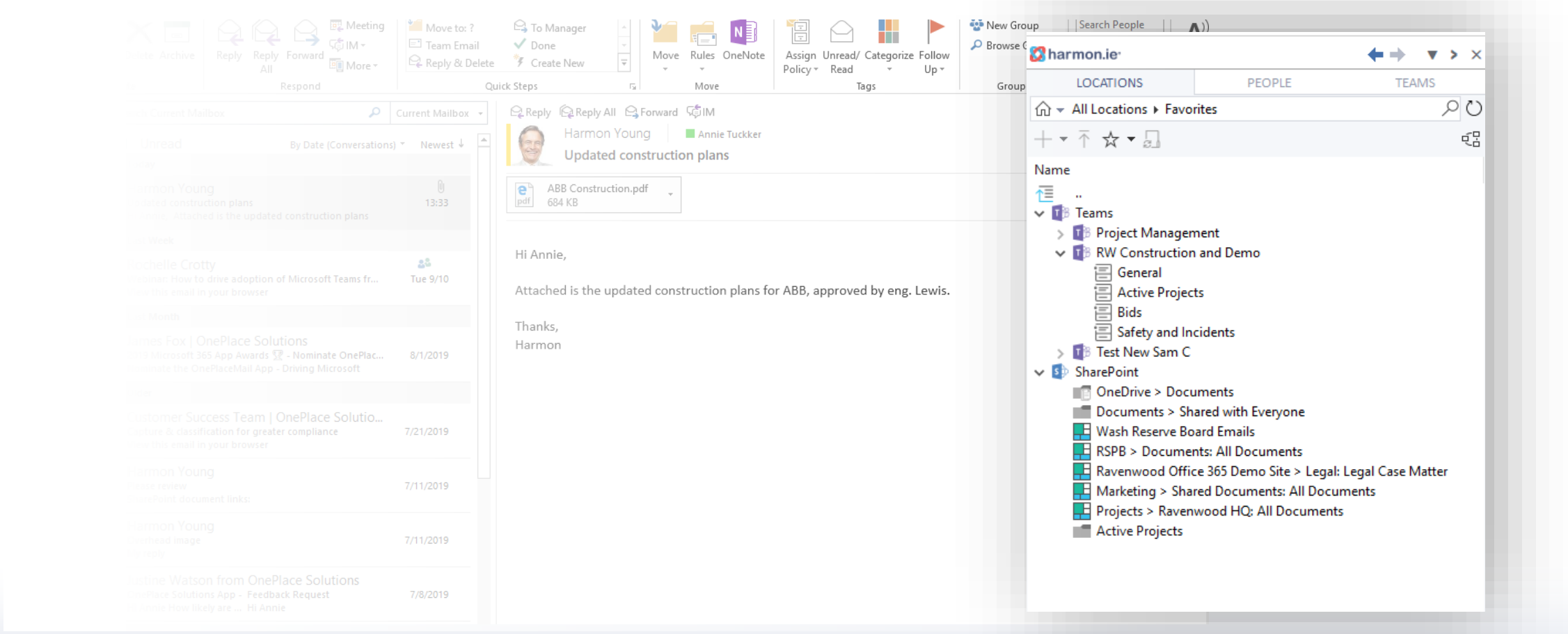
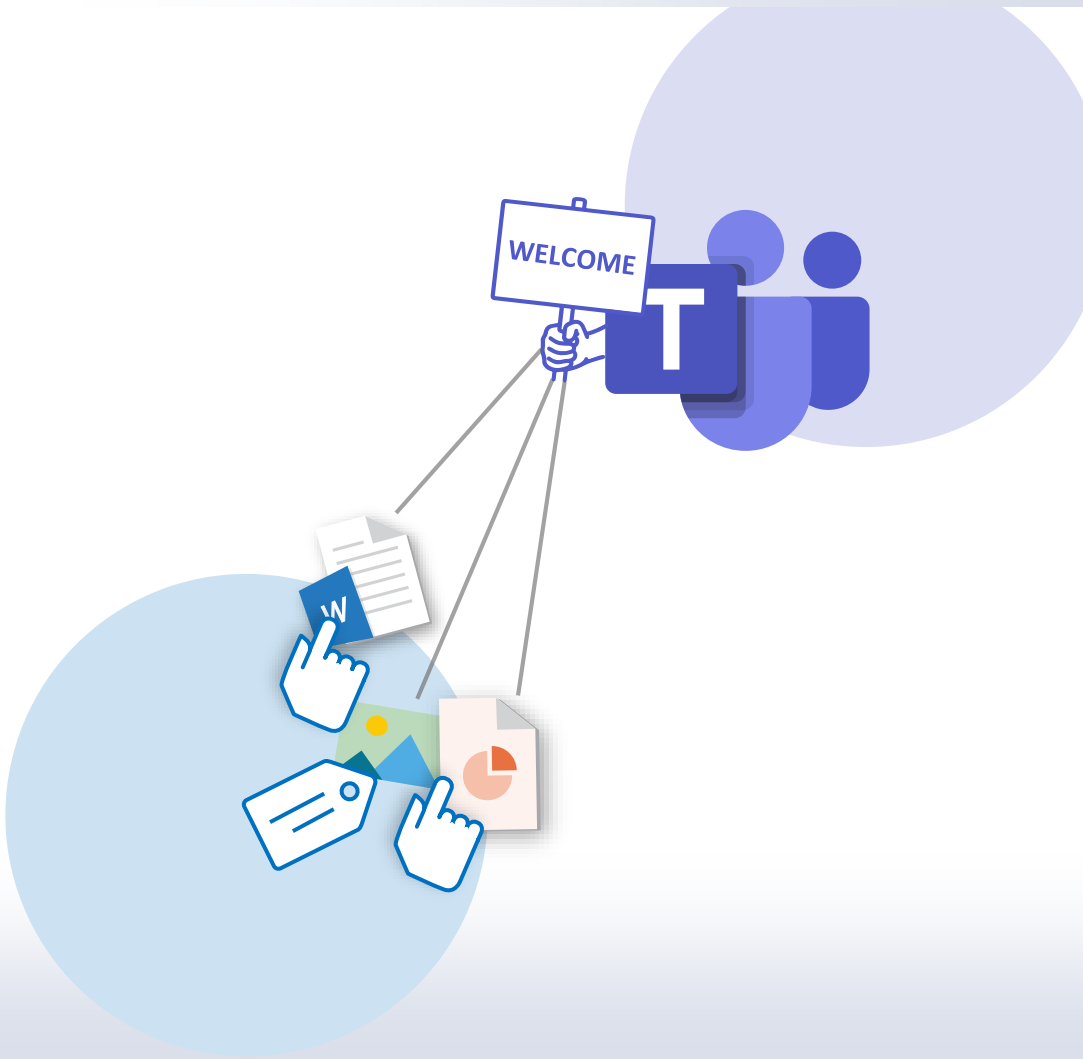
Introducing harmon.ie SmartAssistant™



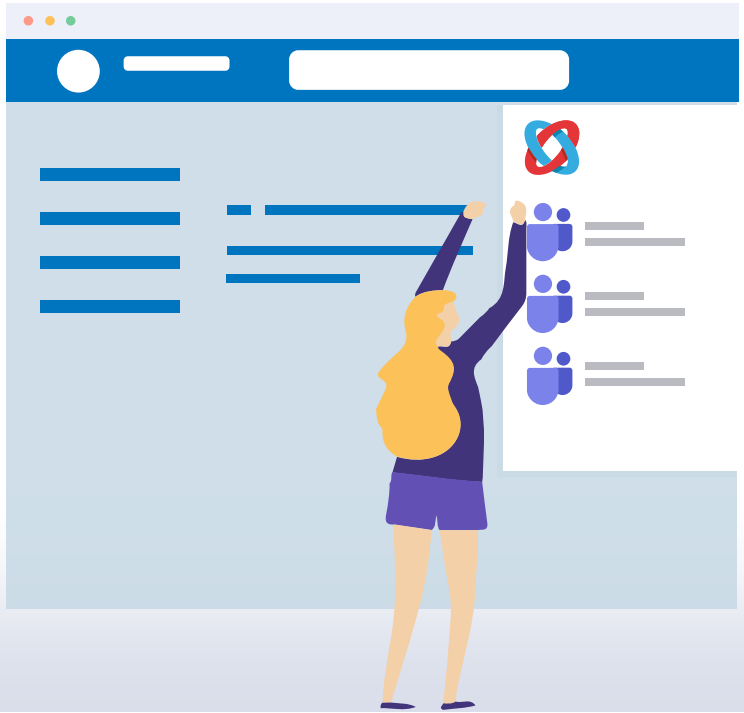
SmartAssistant™ Highlights

- Publish emails and attachments to the Team's mailbox and underlying channel files, by dragging and dropping emails to the Team's channel.
- Introducing Descriptive Labels – which are saved with the uploaded attachments (in SharePoint) and emails (in Outlook) for easy discovery via the harmon.ie sidebar.



Connect

Email and Teams Conversations



- Start a conversation in Teams directly from harmon.ie by sharing an uploaded email or attachment.
- Launch the Microsoft Teams app in a specific channel from harmon.ie, to continue the conversation in Teams.

Simplify the user experience

with Favorite Teams, Channels and SharePoint locations

- View your favorite Teams and channels in the harmon.ie Favorites view.
- Drag and Drop emails and attachments in the Favorites view.

Classify Emails and Documents

with harmon.ie Descriptive Labels

- Descriptive Labels convey ‘what the content is about’
- Extends SharePoint metadata to email in Exchange

Discover related content

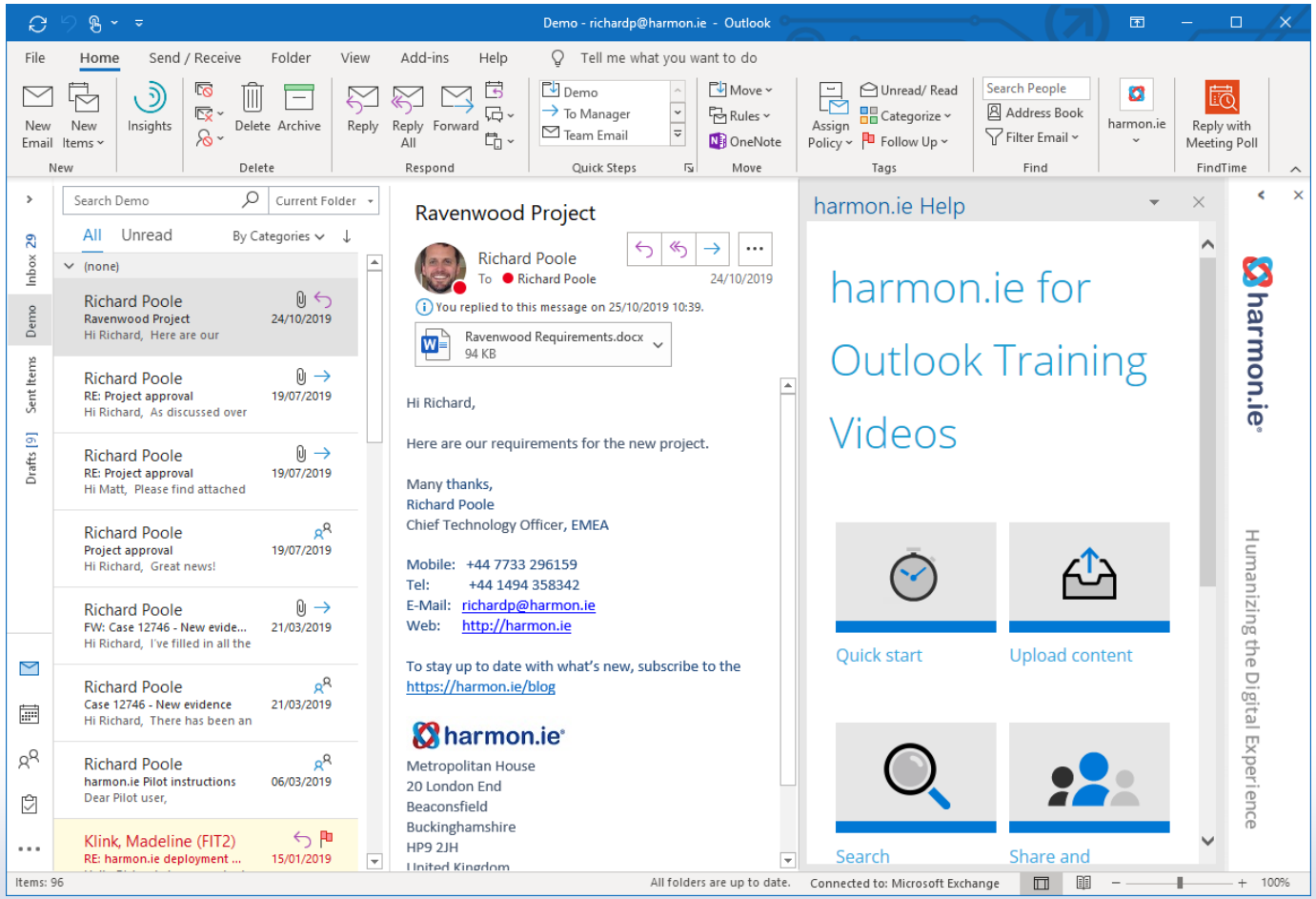
with harmon.ie Descriptive Labels

- Use the new Teams tab to view emails and their attachments saved to the Team's mailbox
- Find related Team emails using descriptive labels and filters, view & edit uploaded emails and attachments, locate attachments uploaded to channel files, and more.

Improve user adoption

Built-in help and training videos

Online documentation and training videos are now accessible within Outlook



Challenge #3

How to Retain Emails & Documents in a Teams Environment for Compliance

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Support Compliance Center

Retention Labels

Set and clear Retention Labels to SharePoint documents and folders.

The Value

- Drive Teams adoption
- Find ‘related information’ in Office 365 when you need it

How to Get Started

Thank you

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