

Email Compliance That Makes Business Sense

How Allianz Technology Delivers Compliance using Microsoft 365



About harmon.ie

500,000 active users

Trusted by 1600 companies



BOSCH



Allianz
Technology

Deloitte.



Microsoft Trusted Partner

Gold
Microsoft Partner


 Microsoft
Co-Sell Ready
Partner

 Get it from
Microsoft
AppSource

 Microsoft
Content Services
Partner Program
Charter Member



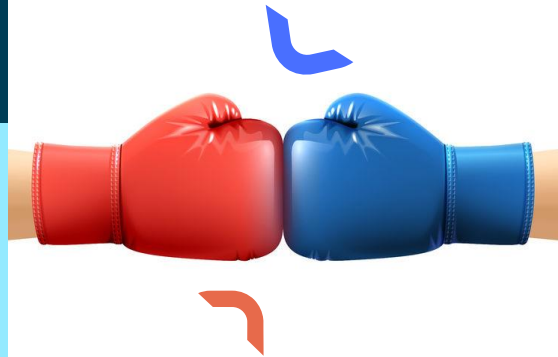
The Retention Battle

Deletion or Retention?

Legal/Compliance

Emails are a Liability

- GDPR breaches
- Legal scrutiny
- Information leaks



Business Units

Emails are an Asset

- Business continuity
- Record management
- Re-use of content





This is **Melanie**.

Our head of Legal.

Melanie insists the company delete all external emails that are more than 3 months old.

“Violating GDPR is a major risk that we can’t take!”



This is **Josh**.

Our head of professional services.

Josh wants all emails retained for as long as possible so his team can deliver to clients more efficiently.



“Deleting these emails will affect our bottom line. We can’t afford that”.






Kevin, our IT manager is caught in the crossfire
between Melanie and Josh





IT to the rescue



IT implements email disposition policy
satisfy compliance requirements



IT enables selective email retention
empower the business to save what's needed

Agreed Company-Wide Policy



How do we implement retention?

Use the platform
you are already
paying for



Capture and Classify
On SharePoint and
Teams



Achieving both compliance & business goals



POLL QUESTION:

Do you feel the email retention tension in your organization? (single answer required)

Yes, between legal and business units	41%
Yes, but mainly around retention labels	24%
No, only legal manages disposition and retention	6%
This is not something we experience	29%

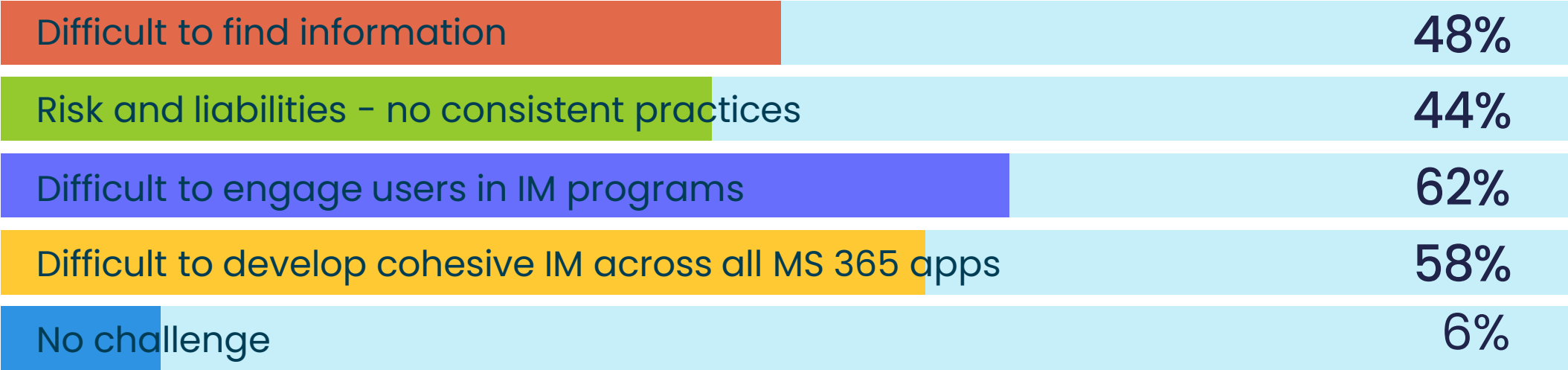


Wait! what about the user?



POLL RESULTS

What are the main challenges your organization faces? (multiple answers allowed)



Less than 10% will comply

10%

*Of users currently save
emails*

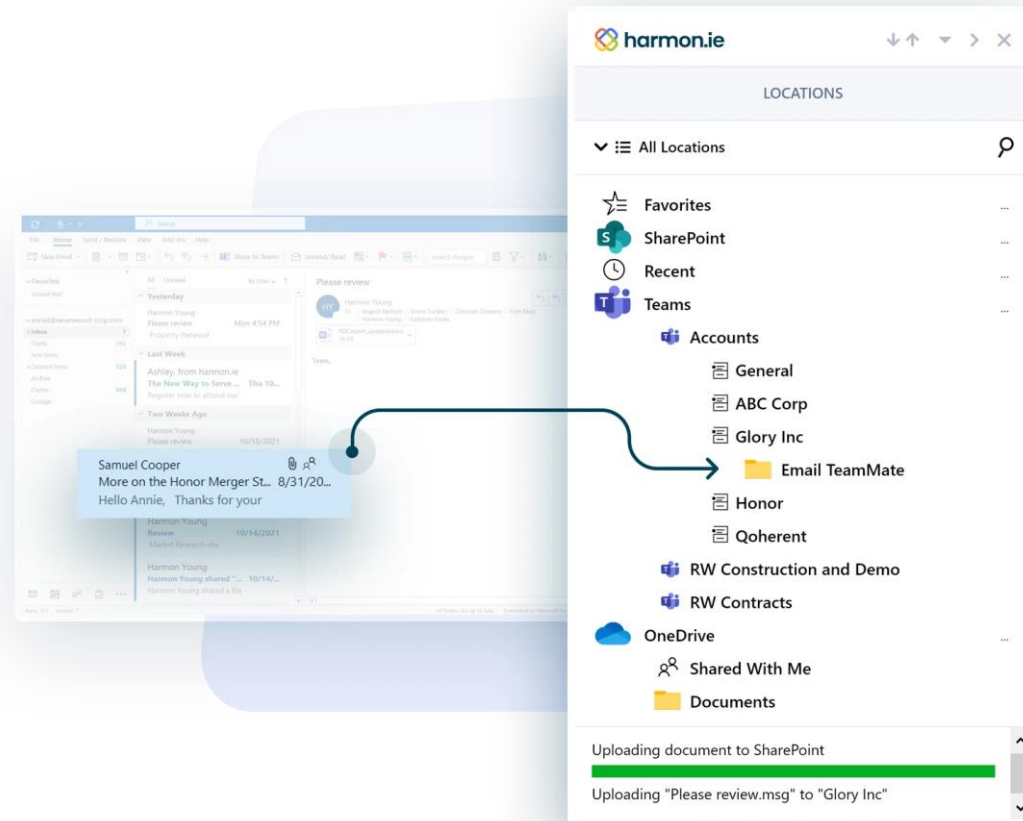


Demo




Compliance made easy

A unified tree view across
SharePoint, Teams, OneDrive



Automatic Email View Creation

Teams




Files

+ New Upload Edit in grid view Share Copy link Sync Add shortcut to OneDrive Email

Documents > General

hrmSubject	hrmFrom	hrmTo	hrmReceived	Name	Modified
Re: Dassault/CST	Yaakov Kaston <yaakovk@mainsoft.com>	Ron Johnsen <ronj@harmon.ie>; Jean Buchnik <jeanb@harmon.ie>	3/1/2023	Re_ Dassault_CST_2023-03-01_09-22-01_Ya...	March 1
Bestelling/Order 0712-Man // De Man B.V. - 2022 harmon.ie software license Renewal (2nd Notice)	bestel <bestel@datamex.nl>	Customer Services <custservices@harmon.ie>	7/12/2022	Bestelling_Order 0712-Man __ De Man B_V_...	March 1
ISO 12345 532 Patz Materials & Technologies	Ron Johnsen <ronj@harmon.ie>	harmony@ravenwood-corp.com	7/18/2018	ISO_12345_532_Patz Materials & Technolog...	March 1

SharePoint



+ New Upload Edit in grid view Share Copy link ... Email

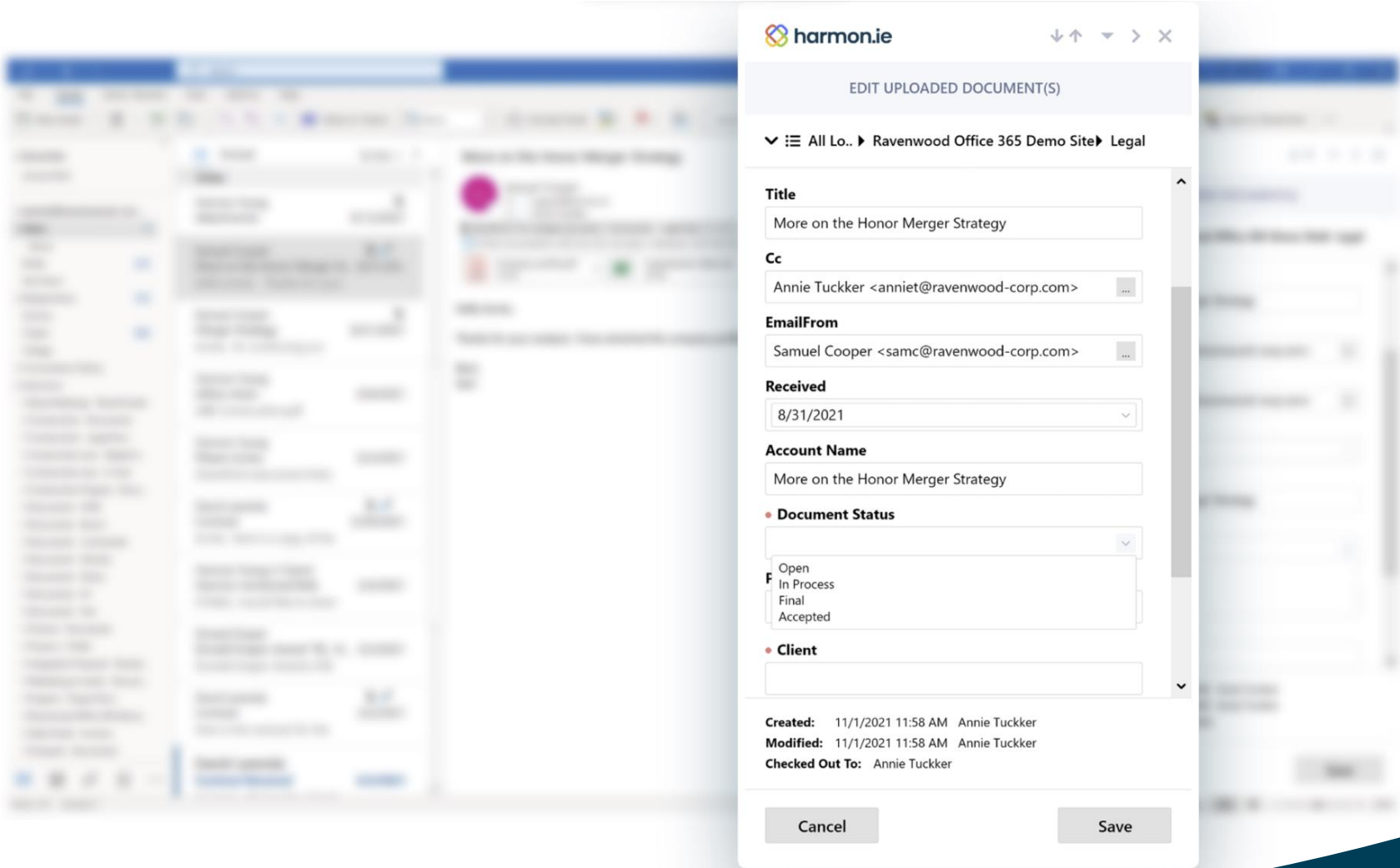
Some files are missing required metadata. Fix file issues now.

Documents > General

hrmSubject	hrmFrom	hrmTo	hrmReceived	Name	Modified	Owner
Re: Dassault/CST	Yaakov Kaston <yaakovk@mainsoft.com>	Ron Johnsen <ronj@harmon.ie>; Jean Buchnik <jeanb@harmon.ie>	3/1/2023	Re_ Dassault_CST_2023-03-01_09-22-01_Ya...	March 1	
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Capture & Classify Emails from Outlook



- ✓ Legal needs? **Check!**
- ✓ Business needs? **Check!**
- ✓ User needs? **Check!**

Compliance that makes business sense



Retention Labels

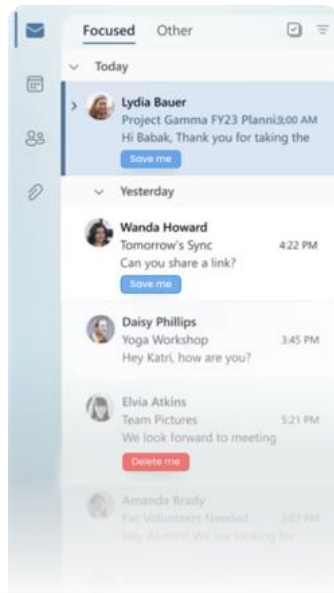
Over 2 million labels set through harmon.ie during the 3rd quarter of 2023



harmon.ie AI 2024

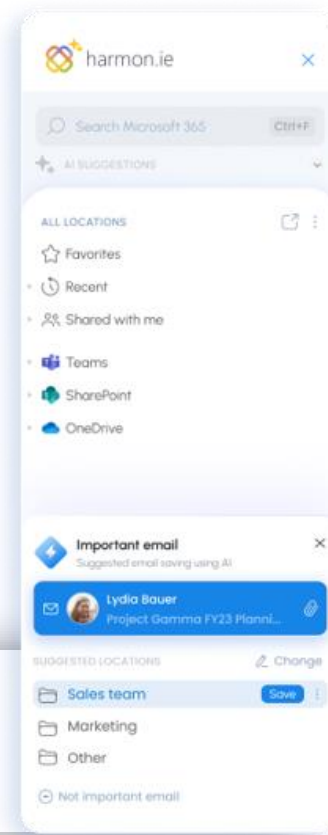
AI-enabled Email Retention

Email labels in the inbox
Labels added to emails that need to be retained



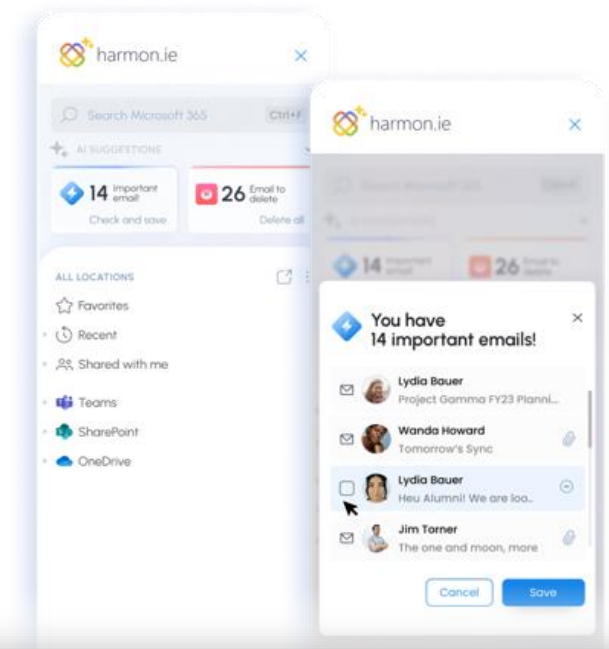
Predictive Filing

AI will let the user know WHERE to save important emails, based on how locations are used



In-app alert on selected email

When user selects an email that should be saved, they are alerted in the app



Compliance and security

Your emails stay on your tenant!



Microsoft Gold Partner

Gold

Microsoft Partner



ISO 27001 certified



Supports Microsoft GCC

(US Government community compliance)





AI Training Team



Company-Wide Team to Create the AI Model



POLL QUESTION



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[BOOK A DEMO](#)

